

HEALTH ELIGIBILITY CENTER 2957 CLAIRMONT RD NE STE 200 ATLANTA GA 30329-1647

NOV 13, 2019



In 2003, the Department of Veterans Affairs (VA) made the difficult decision to stop enrolling Veterans with household income exceeding the income thresholds who apply for enrollment after January 17, 2003 to ensure the provision of timely and quality medical care for those enrolled.

How This Affects You

Dear NAME H623A:

- Our records indicate you were placed in Priority Group 8E either because your household income exceeds VA's
 established financial thresholds or you have declined to provide income information on your enrollment application.
 Veterans with income above the established financial thresholds and who have no special qualifying eligibilities or
 who decline to provide income information are not eligible for VA health care enrollment at this time. Even though
 you are not eligible for enrollment, you may be eligible to receive VA care for certain conditions. Please refer to the
 enclosed Frequently Asked Questions for more information.
- Your enrollment application information will remain on file. If you are awarded a VA monetary benefit (such as a service-connected disability) or a VA pension benefit, or are determined to be catastrophically disabled by a VA clinician, you will be enrolled automatically. We will notify you in writing of any changes to your enrollment status.
- If you anticipate your income for this year will be significantly less than last year's, we encourage you to apply for a
 hardship determination by completing VA Form 10-10HS (Hardship Determination). If your income is reduced in
 future years, we encourage you to update your financial assessment by submitting a VA Form 10-10EZR (Health
 Benefits Renewal Form) for reconsideration of your enrollment status.

Where You Can Obtain VA Forms

You can obtain VA forms by calling 1-877-222-VETS (8387) toll free Monday through Friday from 7 a.m. until 7 p.m. CST, by visiting any VA health care facility or by going online to https://www.va.gov/health-care.

If You Disagree With This Decision

If you disagree with our decision, you have one year to initiate further review by completing one of the following forms and submitting it to the indicated address. All forms also are available at www.va.gov/vaforms/.

- VA Form 20-0995 Decision Review Request Supplemental claim: You must submit or identify new and relevant
 evidence in support of your enrollment in VA healthcare. Evidence can include DD-214, orders pertaining to your
 Active Duty service, or compensation approval documents. Send form to VHA Member Services, Enrollment and
 Eligibility Division 2957 Clairmont Road NE Suite 200 Atlanta GA 30329-1647.
- VA Form 20-0996 Decision Review Request Higher level review: If VHA has all the necessary evidence, but
 you would like VHA to conduct a higher-level review and to determine if a new decision can be supported. Send
 form to VHA Member Services, Enrollment and Eligibility Division 2957 Clairmont Road NE Suite 200 Atlanta GA
 30329-1647.
- VA Form 10182 Decision Review Request Appeal to the Board: If you would like a Veteran's Law Judge to review your claim. Send form to Board of Veterans Appeals, Intake Processing Center, P.O. Box 27063 Washington, DC 20038 Fax: 844-678-8979. For more information on the Board of Veterans Appeals, see https://www.bva.va.gov/.

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What You Should Know about the Affordable Care Act

The Affordable Care Act, also known as the health care law, was created to expand access to affordable health care coverage to all Americans, lower costs, and improve quality and care coordination. Under the health care law, people will:

- have health coverage that meets a minimum standard (called "minimum essential coverage"),
- qualify for an exemption or
- make a payment when filing their taxes if they have affordable options but remain uninsured.

VA wants all Veterans to receive health care that improves their health and well-being. In October 2013, Health Insurance Marketplace was created as a new way to find health coverage. VA encourages you to visit the Marketplaces to find coverage for yourself and your family members. On the Marketplace you can also find out if you are eligible for lower costs on health premiums and out-of-pocket costs based on your income. For additional information about the Marketplace, visit www.healthcare.gov.

If You Have Questions

See the enclosed material for more information. If you have any questions, contact VA at 1-877-222-VETS (8387). You can find additional information on eligibility and enrollment on VA's web site at https://www.va.gov/health-care/.

VA can connect you to mental health care, regardless of your enrollment status. Visit your nearest VA Medical Center or Vet Center and ask for mental health care. For immediate help in dealing with suicidal thoughts, please call 1-800-273-8255 and Press 1, chat online at www.VeteransCrisisLine.net/Chat, or text 838255.

Thank you for your service to our Nation.

Sincerely,

Dionne Dent-Lockett, MS, SHRM-CP Director, Health Eligibility Center VHA Member Services

Enclosures